

Shipping Methods and Requirements

Energy Instrumentation Solutions (EIS) can ship to virtually any address in the world. We use Federal Express (FedEx) or United Parcel Service (UPS). We can ship freight prepaid and includes the shipping charges on your invoice. If you or your company has an account with FedEx or UPS, we can have the shipper bill you directly if you provide us with your account number.

FedEx and UPS require a complete delivery address – no PO Boxes – and a contact phone number.

FedEx Shipping Options

Visit www.fedex.com

FedEx 1st Overnight	Earliest next business morning delivery to select areas
FedEx Priority	Morning delivery next business day
FedEx Standard	Afternoon delivery next business day
FedEx 2Day	Second business day delivery
FedEx Express Saver	Third business day delivery

UPS Shipping Options

Visit www.ups.com

UPS Overnight, AM	Early morning delivery next business day to select areas
UPS Overnight	Morning delivery next business day
UPS 2 Day	Second business day delivery
UPS 3 Day	Third business day delivery
UPS Ground	Typically delivered in 3 to 5 business days

NOTE: Datalogger.com does not accept responsibility for delayed delivery or equipment damaged in transit. If you have not received your order within the shipping time specified, contact EIS to track the shipment. If equipment was damaged, Energy Instrumentation Solutions will assist you in filing a claim with the shipper.

Calculating Shipping Cost

Shipping charges depend upon the method and options you choose. If you choose to have us ship your order complete, in one shipment, there will be one shipping charge. If you choose to ship items as soon as they become available, as in a backorder situation, you will be charged for each individual shipment.

To reflect the policies of the shipping companies we use, all weights are rounded up to the next full pound.

Shipping Restrictions

Shipping occurs Monday through Friday during normal business hours. Shipping does not occur on national holidays and company-recognized holidays if they occur Monday through Friday. Orders placed outside of normal business hours will ship on the next business day.

Orders placed before 3 p.m. MDT are shipped, if the product is available, that same day.

Orders placed after 3 p.m. MDT are charged a \$15.00 Expediting Fee if you need same day shipping.